



Unusual High Acidity in Distribution Transformers - Results Analysis

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An Early Degradation Phenomenon Identified through Transformer Oil Database Analysis

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ABSTRACT

Aging of large transformer fleets is a challenge for utilities. To assess the condition of existing transformer fleets, transformer oil is commonly tested for multiple parameters and the data are recorded in large databases for subsequent interpretation. Through analysing multiple databases including oil test results and individual transformer details pertaining to UK in-service transformers operating at primary voltage levels of 33, 132, 275 and 400 kV, population analysis revealed a generic early degradation phenomenon as indicated by an early peak in acidity and 2-FAL trends with in-service age. By exploring the phenomenon from manufacturer, loading and oil chemistry change perspectives, results suggested that the early degradation was most likely due to an oil chemistry change resulting from hydrotreatment oil refining method introduced in the late 1990s. Judging from the faster degradation trend of the affected transformers, a separate asset management strategy may be needed.

Index Terms - Power transformers, in-service units, database analysis, acidity, abnormal aging, early degradation, asset management.

1 INTRODUCTION

TRANSFORMER design lifetimes are estimated to be about 45 years for transmission and around 60 years for distribution transformers [1-3]. With transformer insulation well maintained to date in service and knowing the commissioning of large transformer populations in the 1960s (as seen in Figure 1), aging assessment is therefore an important practice to facilitate transformer asset management [1].

As transformers age, the insulation system consisting of a liquid (typically mineral oil) and one or more solids (typically Kraft paper and pressboard) will degrade, releasing aging products that are not just toxic but also capable of changing insulation properties. Due to its ease of access, transformer oil is

commonly sampled and tested for multiple parameters to assess aging of the oil itself and also the solid insulation.

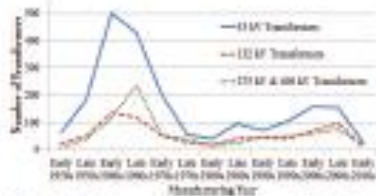
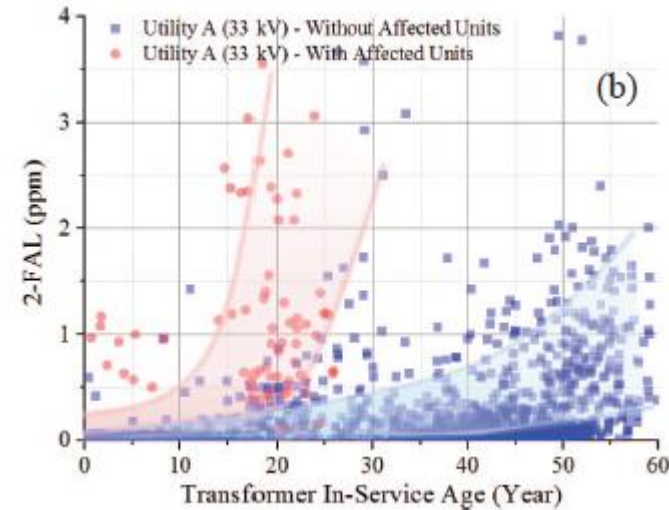
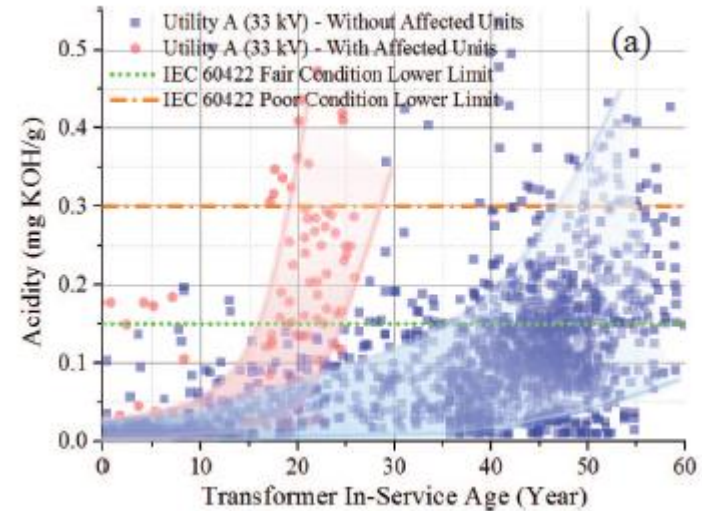


Figure 1. Manufacturing year distribution for installation at different voltage levels contributed by three UK utilities.

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Commercial Union – 200 SVS



Mineral Oil - Analysis Report 232127

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Customer	Scottish Power Energy Networks (SPEN)	Rating	800kVA
Location / Site Name	SPD Glasgow	Manufacturer	Babcock
Substation Name	Commercial Union	Year of Manufacture	1992
Transformer	T1	Sample Temp (°C)	20
Sample Point	Main Tank	Date Sample Taken	26/06/2023
Serial Number	122264-9	Date Received at Lab	26/06/2023
Voltage Ratio	11kV / 430V	Date Analysis completed	27/06/2023

Disolved Gas Analysis	Units	Typical values (BS EN 60599:2002) for Power Transformers	SAMPLE RESULT
Hydrogen (H2)	µl/l	50 - 150	2.8
Oxygen (O2)	µl/l	None Given	31326
Nitrogen (N2)	µl/l	None Given	60910
Carbon Monoxide (CO)	µl/l	400 - 600	45.4
Methane (CH4)	µl/l	30 - 130	0.7
Carbon Dioxide (CO2)	µl/l	3800 - 14000	1392
Ethylene (C2H4)	µl/l	60 - 280	1.6
Ethane (C2H6)	µl/l	20 - 90	0.4
Acetylene (C2H2)	µl/l	2 - 20 (w/ O2), 60 - 280 (communicating O2)	0.0

■ Results 2002/09 typical value range
 ■ Results 2002/09 typical value range
 ■ Results 2002/09 typical value range

Physical Analysis	Units	Recommended Action Limits for In-service Category C plant (BS EN 61836:2005, table 5)			SAMPLE RESULT
		GOOD	FAIR	POOR	
Water Content	mg/kg	<30	30 - 40	>40	68
Water Content (Corrected to 20degC)	mg/kg	---	---	---	---
Acidity	mgKOH/g	<0.15	0.15 - 0.30	>0.30	2.053
Breakdown Voltage	kV	>40	30 - 40	<30	34
Colour (Visual / ASTM)	---	Clear and Without Visible	---	Dark and/or Turbid	Brown / L7.0
Appearance	---	---	---	---	Hazy (Debris)
Odour	---	Normal	---	Acrid	Normal
Dielectric Dissipation Factor (DDF) @-90Hz 90degC	---	<0.10	0.10 - 0.50	>0.50	---
Resistivity (@90degC)	GΩm	>5	0.2 - 5	<0.2	---
Interfacial Tension	mN/m	>25 (substituted >28 (actual))	20-25 (substituted) 22-28 (actual)	<20 (substituted) <22 (actual)	---
Inhibitor Content	%	40%+ 40% of original value	60%+ 60% of original value	<40% <40% of original value	---
2-Furfural	mg/kg	<1	---	---	4.85
2-Acetylthiophenol	mg/kg	---	---	---	0.09
2-Furfurylthiophenol	mg/kg	---	---	---	<0.05
5-hydroxymethyl-2-furfural	mg/kg	---	---	---	<0.05
5-methyl-2-furfural	mg/kg	---	---	---	0.21
Total Polychlorinated Biphenyl (PCB)	mg/kg	<50	---	2.50	---
Passivator	mg/kg	>70	50 - 70	<50	---
Dibenzyl Disulphide (DBDS)	mg/kg	---	---	---	---
Corrosive Sulphur	---	Non Corrosive	---	Potentially Corrosive	---

Results given above are on the assumption that correct sampling techniques have been utilized and in accordance with BS EN 60470:2011 Method of sampling insulating liquids



- Following the investigation of the Commercial Union Tx, the Oil Dashboard was analysed to spot any trends with similar units.
- Our original theory of oil contamination initially led us to transformers manufactured roughly 30+ years ago. Correlations were found between high acidity and 2-fal with units from Babcock, NEI Peebles and NI Transformers. With the vast majority falling between at 1988-1996.
- The re-sampling and analysis of oil dashboard revealed that many of these units are suffering from very poor oil results, and in many cases breaching the 0.5 limit for acidity. This can be seen in two trends -
- 30 year old units (Radiator Issue) Total Volume – 1806 Units (359 Babcock, 1447 NEI/Peebles/NI).
- Circa 60 year old units

Transformers Oil Test Results

DISTRICT	Manufacturer	Age	Moisture	Acidity	2-Fal	Breakdown	CO2
Lanarkshire	Ni Transformers (Uk) Ltd	33	101	1.896	5.48	66	3800
Glasgow	NEI Peebles	33	134	2.127	6.39	26	10107
Glasgow	Peebles Dist Transformers	32	168	1.976	35.61	20	2585.6
Glasgow	Babcock	32	69	1.94	4.85	37	1392
Glasgow	EB Nitran	34	100	1.763	5.52	53	8199
Dumfries	Ni Transformers (Uk) Ltd	33	196	1.691	5.51	14	19140
Dumfries	Ni Transformers (Uk) Ltd	36	95	1.034	0.73	37	5897
Central & Fife	Peebles Dist Transformers	33	57	0.944	0.25	64	5716
Lanarkshire	Babcock	31	69	0.929	5.7	48	4325
Ayrshire & Clyde South	Babcock	31	61	0.855	8.1	39	1936
Dumfries	Babcock	31	86	0.84	0.42	37	3863
Edinburgh & Borders	Babcock	32	76	0.563	0.14	33	8633

DISTRICT	Manufacturer	Age	Moisture	Acidity	2-Fal	Breakdown	CO2
Ayrshire & Clyde South	Bonar Long	60	145	2.485	1.2	30	7959
Lanarkshire	Distribution Trans Ltd	53	202	2.303	0.82	22	9843
Ayrshire & Clyde South	Bruce Peebles	N/A	38	2.243	0.05	63	698
Lanarkshire	Bruce Peebles	62	188	2.009	4.33	30	19930
Central & Fife	Bonar Long	62	164	1.861	1.72	30	5894
Ayrshire & Clyde South	Bruce Peebles	N/A	32	1.705		71	
Ayrshire & Clyde South	Bruce Peebles	N/A	40	1.602	0.06	69	726
Glasgow	Bonar Long	60	169	1.575	1.82	29	17838
Lanarkshire	Bonar Long	43	108	1.451	1.17	28	3899
Glasgow	Bruce Peebles	77	31	1.39	0.05	61	636
Ayrshire & Clyde South	Distribution Trans Ltd	N/A	125	1.364	8.85	35	10378
Glasgow	Bonar Long	63	101	1.328	5.23	27	5895
Edinburgh & Borders	Bonar Long	60	101	1.326		38	
Glasgow	Bonar Long	62	65	1.101	0.59	36	2332
Ayrshire & Clyde South	Lindley Thompson	N/A	78	1.06	4.11	30	6478
Edinburgh & Borders	Bruce Peebles	66	54	1.049		26	
Central & Fife	Ferranti (Denis)	60	38	1.043	8.26	38	2915

Case Studies - Auchinbee Centre



Mineral Oil - Analysis Report 233388

Page:

Customer	Scottish Power Energy Networks (SPEN)	Rating	1000kVA
Location / Site Name	SPD Lanarkshire	Manufacturer	NEI
Substation Name	Auchinbee Centre	Year of Manufacture	1991
Transformer	Tx	Sample Temp (°C)	14
Sample Point	Main Tank Bot	Date Sample Taken	19/09/2023
Serial Number	700177771	Date Received at Lab	19/09/2023
Voltage Ratio	11kV	Date Analysis completed	27/09/2023

Dissolved Gas Analysis	Units	Typical values (BSEN60599:2022) for Power Transformers	SAMPLE RESULT
Hydrogen (H2)	µl/l	50 - 150	13.9
Oxygen (O2)	µl/l	None Given	20942
Nitrogen (N2)	µl/l	None Given	63794
Carbon Monoxide (CO)	µl/l	400 - 600	620
Methane (CH4)	µl/l	30 - 130	13.6
Carbon Dioxide (CO2)	µl/l	3600 - 14000	3800
Ethylene (C2H4)	µl/l	60 - 280	22.7
Ethane(C2H6)	µl/l	20 - 90	5.1
Acetylene (C2H2)	µl/l	2 - 20 (No DLTC), 60 - 280 (Communicating DLTC)	0.0

Results BELOW typical value range Result WITHIN typical value range Result ABOVE typical value range

Physical Analysis	Units	Recommended Action Limits for In-service Category C plant. (BSEN60422:2013, table 5)			SAMPLE RESULT
		GOOD	FAIR	POOR	
Water Content	mg/kg	<30	30 - 40	>40	101
Water Content (Corrected to 20degC)	mg/kg	---	---	---	101.0
Acidity	mgKOH/g	<0.15	0.15 - 0.30	>0.30	3.896
Breakdown Voltage	kV	>40	30 - 40	<30	66
Colour (Visual / ASTM)	---	Clear and Without Visible	---	Dark and/or Turbid	Brown / L6.5
Appearance	---	---	---	---	Cloudy / Particles
Odour	---	Normal	---	Acrid	Normal
Dielectric Dissipation Factor (DDF) 40-60Hz 90degC	---	<0.10	0.10 - 0.50	>0.50	---
Resistivity (@90degC)	GΩm	>3	0.2 - 3	<0.2	---
Interfacial Tension	mN/m	>25 (uninhib) >28 (inhib)	30 - 25 (Uninhib) 22 - 28 (Inhib)	<20 (uninhib) <22 (inhib)	---
Inhibitor Content	%	>60% of original value	40% - 60% of original Value	<40% of original Value	---
2-Furfural	mg/kg	<1	---	---	5.48
2-Acetyl furan	mg/kg	---	---	---	<0.05
2-Furfuryl alcohol	mg/kg	---	---	---	0.54
5-hydroxymethyl-2-furfural	mg/kg	---	---	---	<0.05
5-methyl-2-furfural	mg/kg	---	---	---	0.33
Total Polychlorinated Biphenyl (PCB)	mg/kg	<50	---	≥ 50	---
Passivator	mg/kg	>70	50 - 70	<50	---
Dibenzyl Disulphide (DBDS)	mg/kg	---	---	---	---
Corrosive Sulphur	---	Non Corrosive	---	Potentially Corrosive	---

Results given above are on the assumption that correct sampling techniques have been utilized and in accordance with BS EN 60475:2011 Method of sampling insulating liquids



Case Studies – Central Hotel

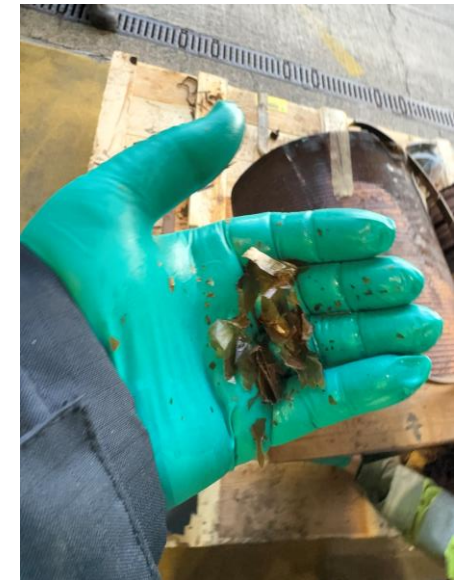
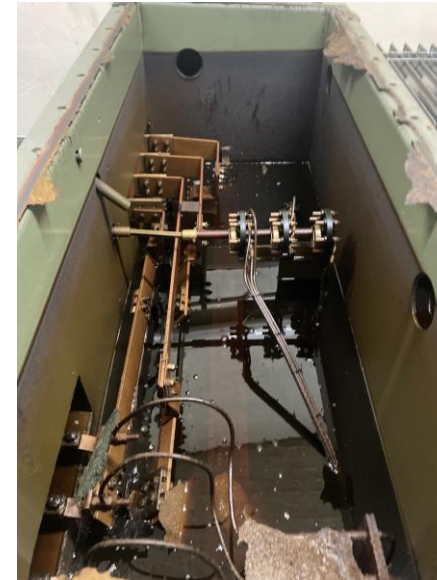


Mineral Oil - Analysis Report 233208

Customer	Scottish Power Energy Networks (SPEN)	Rating	33000VA
Location / Site Name	SPD Glasgow	Manufacturer	Parsons Power
Installation Name	Central Hotel	Year of Manufacture	1995
Transformer	12	Sample Temp (°C)	10
Sample Point	Main Tank Box	Date Sample Taken	14/09/2023
Serial Number	100176482	Date Received at Lab	14/09/2023
Voltage Ratio	11kV / 415V	Date Analysis completed	14/09/2023

Chemical Analysis	Units	Typical values (IEEE618-2013) for Power Transformers	SAMPLE RESULT
Hydrogen (H2)	µg/l	50 - 100	60.1
Oxygen (O2)	µg/l	None Given	11204
Nitrogen (N2)	µg/l	None Given	71289
Carbon Monoxide (CO)	µg/l	400 - 600	595
Methane (CH4)	µg/l	50 - 100	100
Carbon Dioxide (CO2)	µg/l	1800 - 14000	11084
Ethylene (C2H4)	µg/l	50 - 100	140
Acetylene (C2H2)	µg/l	10 - 50	60.8
Aromatics (C10-C12)	µg/l	0 - 20 (increasing 50 - 200 (increasing ratio))	0.0

Physical Analysis	Units	Recommended Action Limits for Insulation Category C oils (IEEE618-2013, table 8)	SAMPLE RESULT
Water Content	mg/kg	<30 50 - 60 >60	1.89
Water Content (Corrected to 20°C)	mg/kg	---	0.810
Acidity	mg KOH/g	<0.10 0.10 - 0.30 >0.30	1.078
Breakdown Voltage	kV	>40 50 - 60 >60	10
Colour (Visual / ASTM)	---	Clear and Without Visible	Brown / 12.0
Appearance	---	---	Oxygen / Debris
Colour	---	Normal	Acid
Dielectric Dissipation Factor (DDF) @ 60Hz @20°C	---	<0.05 0.05 - 0.10 >0.10	---
Reactivity (200°C)	mg/kg	<1 1 - 3 >3	---
Interfacial Tension	mg/m	>24 (minimum) <10 (maximum)	---
Insulation Content	%	<0.05 (max) 0.05 - 0.10 (max) >0.10 (max)	---
2-Furfural	mg/kg	<1	30.43
2-AcetylFuran	mg/kg	---	0.31
2-Furfurylthiol	mg/kg	---	<0.50
2-Hydroxyacetophenone 2-Furfural	mg/kg	---	1.04
2-Furfuryl 2-Furfural	mg/kg	---	0.21
Total Polychlorinated Biphenyl (PCB)	mg/kg	<50	---
Paraffinic	mg/kg	>70 80 - 90 >90	---
Dibenzyl Disulphide (DBDS)	mg/kg	---	---
Compassing Equipment	---	Non Compliant	Passing



*Results given above are on the assumption that correct sampling technique has been utilized and in accordance with the manufacturer's method of sampling testing liquid.

Case Studies – Loreburn



Mineral Oil - Analysis Report 133048

Customer	Scottish Power Energy Networks (SPEN)	Rating	Not Given
Location / Site Name	SPC Clonliffe	Manufacturer	Not Transformed
Substation Name	Loreburn Centre	Type of Manufacture	1990
Transformer	1A	Sample Temp (°C)	Not Given
Sample Point	Main Tank Bottom	Date Sample Taken	09/09/2023
Serial Number	700234486	Date Received at Lab	09/09/2023
Voltage Ratio	11kV	Date Analysis completed	15/09/2023

Observed Gas Analysis	Units	Typical values (BS6841/BS6842) for Power Transformers	EXAMPLE RESULT
Hydrogen (H2)	µl/l	80 - 100	104
Oxygen (O2)	µl/l	None Given	0.667
Nitrogen (N2)	µl/l	None Given	70.48
Carbon Monoxide (CO)	µl/l	400 - 600	40.1
Methane (CH4)	µl/l	80 - 100	1.0
Carbon Dioxide (CO2)	µl/l	1800 - 24000	18040
Ethylene (C2H4)	µl/l	80 - 100	11.4
Acetylene (C2H2)	µl/l	10 - 50	70.8
Aceitylene (C2H2)	µl/l	2 - 10 (no unit) 80 - 200 (percentage of H2)	0.4

Physical Analysis	Units	Recommended Action Limits for Insulative Category C oils (BS6841/BS6842, table 3)			EXAMPLE RESULT
		Good	Fair	Poor	
Water Content	mg/kg	<40	40 - 60	>60	100
Water Content (Corrected to 100°C)	mg/kg	---	---	---	---
Acidity	mgp/100g	<0.18	0.18 - 0.30	>0.30	0.800
Breakdown Voltage	kV	>40	40 - 60	<40	14
Colour (Visual / ASTM)	---	Clear and Whitish	---	Dark and/or Turky	Dark / LTL
Appearance	---	Normal	---	Abnl	Opaque
Colour	---	Normal	---	Abnl	Normal
Dielectric Dissipation Factor (DDF) at 50Hz (100°C)	---	<0.00	0.00 - 0.00	>0.00	---
Reactivity (SP000g/C)	(Nm)	0.1	0.2 - 0.3	>0.3	---
Interfacial Tension	mN/m	10 (minimum) 10 (maximum)	10 - 10 (minimum) 10 - 10 (maximum)	10 (minimum) 10 (maximum)	---
Inhibitor Content	%	100% of original value	100% of original value	100% of original value	---
2-Furfural	mg/kg	<1	---	---	0.10
2-Acetylthiophene	mg/kg	---	---	---	<0.01
2-Furfurylthiol	mg/kg	---	---	---	<0.01
2-Hydroxyacetophenone 2-furfural	mg/kg	---	---	---	<0.01
2-Furfurylthioacetophenone	mg/kg	---	---	---	<0.01
Total Polychlorinated Biphenyl (PCB)	mg/kg	<10	---	>10	---
Polychlorinated Biphenyl	mg/kg	>70	80 - 70	<80	---
Dibenzyl Disulphide (DBDS)	mg/kg	---	---	---	---
Corrosive Sulphur	---	Non Corrosive	---	Corrosive Severe	---



*Results give data on the sample that were analysed which have been added to a database and are available to a limited number of people.

Case Studies – Riverford Road



Mineral Oil - Analysis Report

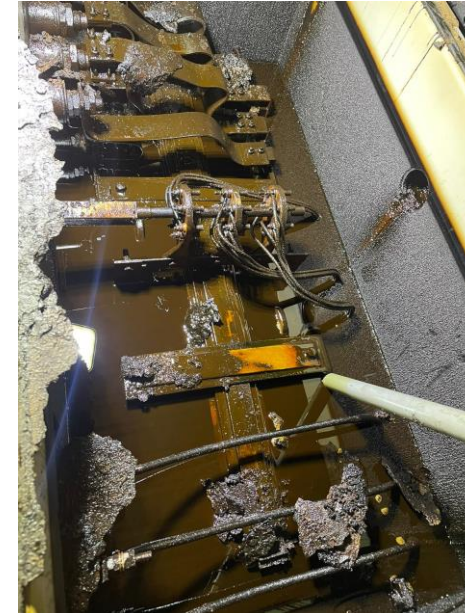
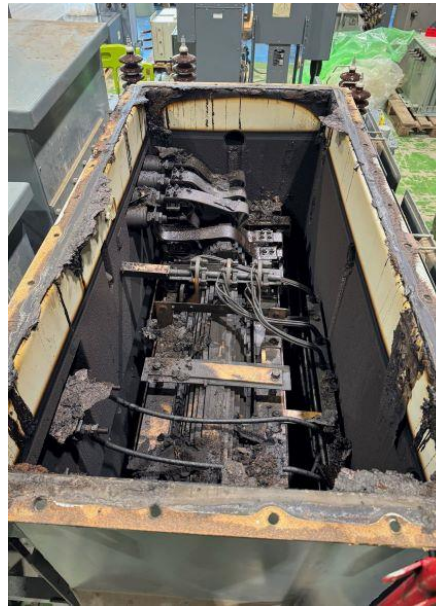
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Customer	Scottish Power Energy Networks (SPE-N)	Rating	800kVA
Location / Site Name	SPO Glasgow	Manufacturer	ABB 500kVA
Substation Name	Safebury Riverford Rd	Year of Manufacture	2000
Transformer	1x	Sample Temp (°C)	10
Sample Point	Main Tank Top	Date Sample Taken	20/11/2023
Serial Number	PG2166475	Date Recieved at Lab	20/11/2023
Voltage Ratio	11kV / 0.415kV	Date Analysis Completed	20/11/2023

Observed Gas Analysis	Units	Typical values (2019/2020-2022) for Power Transformers	EXAMPLE RESULT
Hydrogen (H2)	µg/l	80 - 200	78.1
Copper (Cu)	µg/l	None Obs	NDND
Nitrogen (N2)	µg/l	None Obs	NDND
Carbon Monoxide (CO)	µg/l	400 - 800	1.87
Methane (CH4)	µg/l	80 - 200	28.7
Carbon Dioxide (CO2)	µg/l	18000 - 1.6000	271.1
Ethylene (C2H4)	µg/l	80 - 200	14.8
Mixing (C2H6)	µg/l	20 - 80	17.1
Acetylene (C2H2)	µg/l	0 - 20 (no more, 80 - 200 (maximum))	0.0

Physical Analysis	Units	Recommended Action Limits for the service Category C system (2019/2020-2022, note 6)			EXAMPLE RESULT
		GOOD	FAIR	POOR	
Water Content	mg/kg	<50	80 - 80	>80	104
Water Content (Corrected to 20degC)	mg/kg	---	---	---	104.0
Acidity	mg/Kw/hg	<0.10	0.10 - 0.50	>0.50	0.001
Breakdown Voltage	kV	>60	80 - 80	<80	---
Colour (Visual / ASTM)	---	Clear and Without Visible	---	Dark and/or Turbid	Dark / DMS
Appearance	---	---	---	---	Opaque & Particles
Odour	---	Normal	---	Abn	Normal
Dielectric Dissipation Factor (DDF) 90-90Hz (kV/hg)	---	<0.10	0.10 - 0.50	>0.50	---
Resistivity (20degC)	Ωcm	>1	0.1 - 1	<0.1	---
Interfacial Tension	mN/m	>18 (newborn) >18 (adult)	10 - 14 (adult) 10 - 14 (adult)	<10 (newborn) <10 (adult)	---
Inhibitor Content	%	>0.04 of original value	>0.04 of original value	<0.04 of original value	---
2-Perfluor	mg/kg	<5	---	---	2.85
2-Alkylperfluor	mg/kg	---	---	---	0.04
2-Perfluoralkenyl	mg/kg	---	---	---	<0.01
2-Hydroxyperfluor 2-alkenyl	mg/kg	---	---	---	0.04
2-Alkyl 2-alkenyl	mg/kg	---	---	---	0.01
Total Polyfluorinated Biphenyl (PFBS)	mg/kg	<50	---	>50	---
Perfluorcar	mg/kg	>10	80 - 80	<80	---
Dibenzyl Disulphide (DBDS)	mg/kg	---	---	---	---
Conductive Sulphur	---	Non Conductive	---	Partially Conductive	---

Sample contains too much particulate to be run for DBD.



Radiator Header Design

Site visits with thermal cameras, and the post-mortem of the Commercial Union unit revealed the presence of an off-centre radiator header design. This design is prone to blockage in the presence of sludge leading to inadequate cooling and oil flow through the radiators. In turn the high acidity created is causing corrosion of internal lid, and high temperatures in the windings, reducing the mechanical strength of the paper. The worst affected units appear to be situated embedded in basements or in enclosures with poor ventilation and high humidity.

Traditional headers allow for connection to all radiator fins



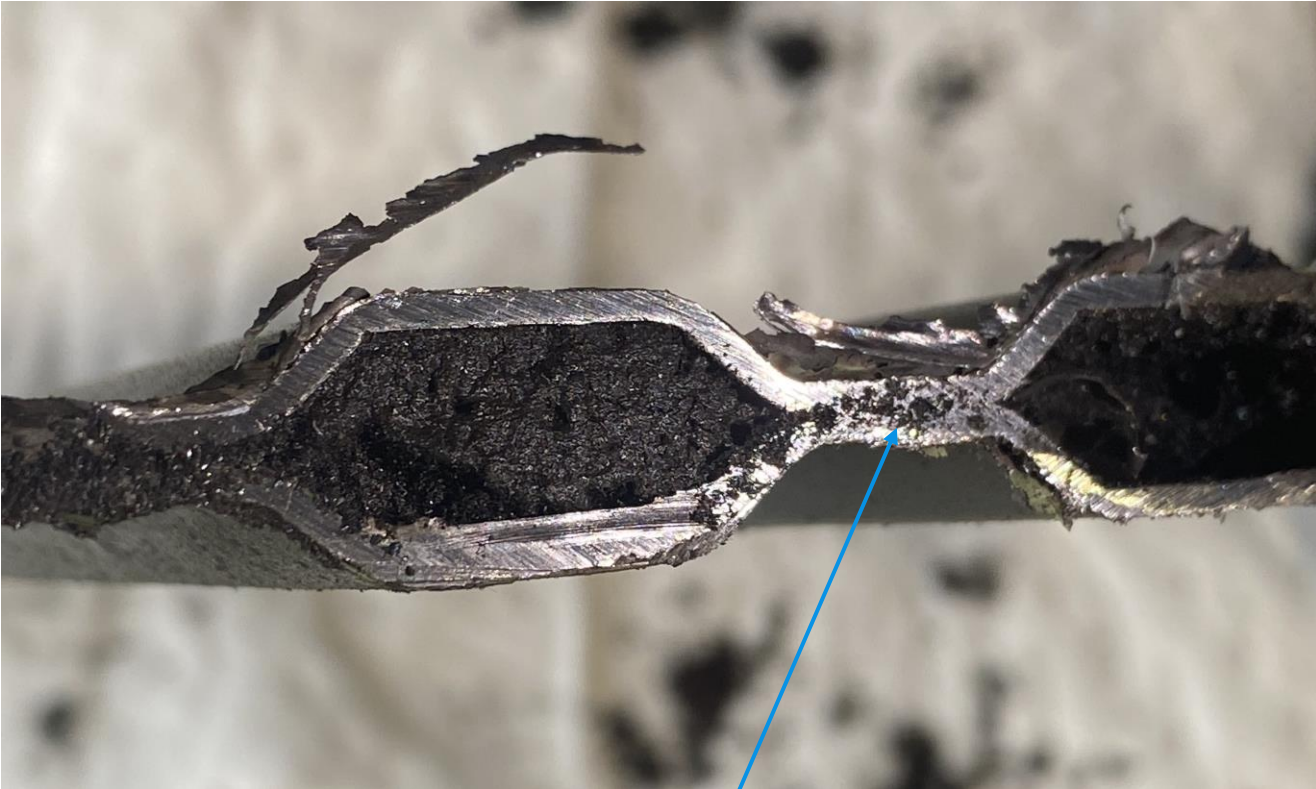
Typical Header Design



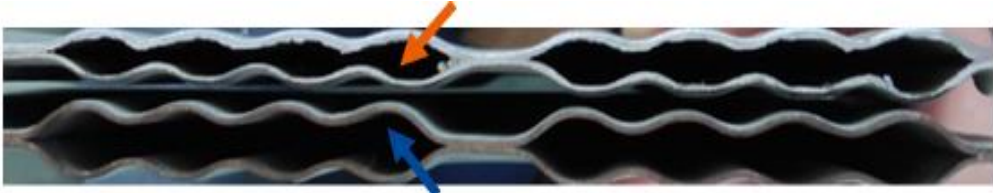
Header Design Under Investigation

This design only connects one fin to the header inlet from the main tank, rather than all 5 restricting oil flow and causing sludge to form

Unusual Tank Attached Radiator Header Design - Effects



Due to radiator punching, there is significantly less space within radiator fins to allow oil to circulate properly when compared to other radiator designs



Sampling – Colour and Smell

Parameter	Transformer						
	Commercial Union	Murray Crescent	Underhill	Auchinbee Centre	Sway Riverford Rd	Loreburne	Prestwick Police
A phase HV Top	216	323	N/A	198	79	250	201
A phase HV Bottom	245	341	N/A	256	108	269	310
A phase LV Top	117	194	479	137	16	102	269
A phase LV Bottom	93	309	515	146	55	129	289
B phase HV Top	272	318	N/A	207	86	251	230
B phase HV Bottom	235	348	N/A	245	87	271	282
B phase LV Top	97	190	473	146	37	82	254
B phase LV Bottom	124	332	533	177	60	109	312
C phase HV Top	222	303	N/A	192	80	260	233
C phase HV Bottom	206	328	N/A	246	101	310	273
C phase LV Top	66	147	538	161	29	110	224
C phase LV Bottom	103	325	541	160	45	146	322
Average Measured DP for A Phase	168	292	497	184	65	188	267
Average Measured DP for B Phase	182	297	503	194	68	178	270
Average Measured DP for C Phase	149	276	539	190	64	207	263
Transformer Maximum Measured DP	272	348	538	256	108	310	322
Transformer Minimum Measured DP	66	147	473	137	16	82	201
Colour	7	5.5	4	6.5	8	7.5	5
Acidity mg/kg	2.053	1.861	0.84	3.896	3.051	1.69	0.855
Moisture mg/kg	68	164	86	101	104	183	61
2-Fal from oil analysis	4.85	1.72	0.42	5.48	2.8 (sample issues)	5.51	7.97
Predicted DP from 2-FAL (Walker Formul	296.0821799	363.257386	454.6140368	288.1683895	331.6806618	287.8146124	263.8956449
Predicted DP from 2-FAL (Chendong For	235.5023604	364.1347295	539.0716313	220.3484119	303.6691339	219.6709718	173.869051
Transformer Average DP	166	288	506	189	65	191	267

- Investigations are still ongoing, but it is thought that oil supplied in the period late 1980's to the mid 1990's is at risk of significant degradation within its normal expected lifetime.
- It has also been proven in switchgear (OR49) that where **clean** (unused or recycled) oil is used to replace severely degraded oil in units affected by oil sludging, the **clean** oil may also suffer from an increased rate of degradation after a relatively short service life. In extreme cases the clean oil may also suffer from the effects of sludging. This is due to the catalytic effects of the oxidation products that may remain in the tank.
- An indicator of potentially affected oil is high levels of Furfural (extraction solvent) which is believed to have been from the refining process.
- SPEN are still investigation the problem, but at this moment we know that a significant number of 11kV distribution transformers and several 33kV primary transformers are affected.

Thank You